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JUN 27 2014

CLERK, U.S. DISTRICT COURT ST. PAUL, MINNESOTA

#### UNITED STATES DISTRICT COURT

#### DISTRICT OF MINNESOTA

R. Couch, Plaintiff	14cv 2386 SW/JJ Case No	70
VS.	****	غوخ
Diversified Consultants, Inc,		
Diversified Credit, Inc , Defendants	Demand For Jury Trial	
VERIFIED COMPLAINT for REL	LIEF	

Plaintiff, Rae Couch, sues Defendants, Diversified Consultants, Inc, and Diversified Credit, Inc, and for this complaint alleges:

## Nature of the Action

- 1. This is a complaint for money damages.
- 2. Defendant has violated the Telephone Consumer Protection Act (TCPA) Sec. 227., 47 USC § 227(b)(l)(iii) and 47 U.S.C., §227(b)(2)(5), and

SCANNED

Defendant has violated the Fair Debt Collection Practices Act, 15 USC § 806 (5) and (6). Plaintiff contends that the Defendants have violated such laws by repeatedly harassing Plaintiff in attempts to collect alleged but nonexistent debt.

- 3. Plaintiff's, Rae Couch, address is in Minnesota.
- 4. Upon information and belief Defendant, Diversified Consultants Inc, is a foreign corporation, authorized to do business in Minnesota with a registered agent in Minnesota who is Incorp Services Inc, 901 Marquette Ave, #1675, Minneapolis, MN 55402-3275. See Exhibit "A".
- 5. Upon information and belief Defendant, Diversified Consultants Inc, is authorized as a debt collector in Minnesota and is "active" with the Department of Commerce's Licensing Division. See Exhibit "B".
- 6. Upon information and belief Defendant, Diversified Credit Inc, is a Minnesota corporation, authorized to do business in Minnesota with a registered agent in Minnesota who is Incorp Services Inc, 901 Marquette Ave, #1675, Minneapolis, MN 55402-3275. See Exhibit "A".
- 7. Upon information and belief Defendant, Diversified Credit, is not authorized as a debt collector in Minnesota and is not "active" with the Department of Commerce's Licensing Division, as no registration or license can be found. See Exhibit "B".
  - 8. This court has jurisdiction to grant relief,

#### JURISDICTION AND VENUE

- 9. Jurisdiction of this Court arises under 47 U.S.C. §227(b)(3), and supplemental jurisdiction exists for the state law claims pursuant to 28 U.S.C. §1367.
- 10. Venue is proper pursuant to 28 U.S.C. §1391b. Venue in this District is proper in that the Plaintiff's address is here, the Defendants transact business here, and the conduct complained of occurred here.
  - 11. This is an action for damages which exceed \$10,000.00.

#### **FACTUAL ALLEGATIONS**

- 12. From November 18<sup>th</sup>, 2013 to January 17, 2014, Diversified Consultants Inc/Diversified Credit Inc, violated the TCPA by repeatedly calling Plaintiff's cell phone, using automatic telephone dialing system.
- 13. From November 18<sup>th</sup>, 2013 to January 17, 2014, Diversified Consultants Inc/Diversified Credit Inc, violated the TCPA by calling Plaintiff's cell phone 53 times with no prior permission given by Plaintiff.
- 14. From November 18<sup>th</sup>, 2013 to January 17, 2014, Diversified Consultants Inc/Diversified Credit Inc, violated the TCPA by calling Plaintiff's cell phone without prior permission or for emergency purposes.

15. Plaintiff has no prior or present established relationship with Defendants, and has never given Defendants express, or implied permission to call Plaintiff's cellular phone.

# COUNT I VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT 47 U.S.C. §227

- 16. Plaintiff alleges and incorporates the information in paragraphs 1 through 14.
- 17. Defendants Diversified Consultants Inc/Diversified Credit Inc have demonstrated willful or knowing non-compliance with 47 U.S.C. §227(b)(1)(A) by using an automatic telephone dialing system to call the Plaintiff's number assigned to a cellular telephone service.
- 18. Defendants Diversified Consultants Inc/Diversified Credit Inc have committed 52 separate violations of 47 U.S.C. §227(b)(1)(A) and Plaintiff is entitled to damages of \$1500 per violation pursuant to 47 U.S.C. §227(b)(3)(B).
- 19. Defendants, Diversified Consultants Inc/Diversified Credit Inc have demonstrated willful or knowing non-compliance with 47 U.S.C. §227(b)(1)(A) by calling the Plaintiff's number assigned to a cellular telephone service. The Plaintiff has never given Diversified Consultants Inc/Diversified Credit Inc permission to call Plaintiff's cell phone. Plaintiff is entitled to damages of \$1500 per violation pursuant to 47 U.S.C. §227(b)(3)(B). Defendants Diversified Consultants

Inc/Diversified Credit Inc and Plaintiff, Rae Couch do not have an established business relationship within the meaning of 47 U.S.C. §227.

### COUNT II VIOLATION OF FAIR DEBT COLLECTION PRACTICES ACT, SC § 1692d 806 (5) and (6) BY DEFENDANT

- 20. Plaintiff alleges and incorporates the information in paragraphs 1 through 19.
- 21. Defendants violated 15 USC § 1692d 806 (5) and (6) by causing a telephone to ring with intent to harass.
- 22. 15 USC 806 (5) states:
  - (5) Causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number.

WHEREFORE, Plaintiff demands judgment for damages against Diversified Consultants Inc and Diversified Credit Inc, for actual or statutory damages, and punitive damages, attorney's fees and costs, other such relief as may be just.

ectfully Submitted,

1960 Cliff Labe Rd #270, Eogan Münnesala 55122

#### **VERIFICATION**

I, Rae Couch, have read the foregoing complaint and examined any appendices referenced therein. The facts stated in the complaint are true. The appendices are true and fair copies of the recited instruments.

Rae Couch

(0/x3b014 date signed

The above named Affiant appeared before me, a Notary, subscribed, sworn

Notary

WILLIAM A BIGELOW
NOTARY PUBLIC - MINNESOTA
MY COMMISSION EXPIRES 1/31/2015

My commission expires: 1/31/20/5 sea